

# COMPUTER NETWORK/IT SERVICES

LISTED ALPHABETICALLY

PROVIDER	CONTACT	SERVICE AREA	SERVICES
<b>APPLIED SOFTWARE TECHNOLOGIES</b> 59 Interstate Dr., West Springfield, MA 01089 (413) 739-7390; www.appliedst.com	Edward Garibian	New England	IT services provider for small to medium-sized businesses, serving New England since 1989; Microsoft Gold certified engineers; help-desk staff helps customers get back up and running quickly
<b>AZAYA INC.</b> 1659 North Main St., Suite B, Palmer, MA 01069 (413) 284-1720; www.azaya.net	Jitu Changela	New England	Hosted services that include Microsoft Exchange service, SharePoint, and off-site backup; virtual IT managed services maintain and monitor an organization's network system and provide anti-virus, anti-spyware, anti-spam network and desktop monitoring; Microsoft-certified partner and certified HP repair
<b>BLOO SOLUTIONS</b> 621 Grattan St., Chicopee, MA 01020 (413) 536-5044; www.bloosolutions.com	Jeremiah Beaudry	New England	Computer sales; upgrades; repairs; wireless networking; network security; virus removal and prevention; data recovery; software installation and tutorials; Web site design and hosting
<b>BROWN COMPUTER SOLUTIONS</b> 55 State St., Northampton, MA 01060 (413) 584-5115; www.coresolutiongroup.com	Patrick Brown	Western Mass.	Apple-authorized service center; Apple warranty repairs, sales, and training
<b>CHARTER BUSINESS</b> 355 Front St., Chicopee, MA 01013 (413) 557-6256; www.charter-business.com	Robb Ford	New England	Fiber-optic and broadband Internet for business; data transport multi-site services; full-service network security; data backup and recovery; e-mail and Web hosting
<b>CMD TECHNOLOGY GROUP INC.</b> 44 Baldwin St., East Longmeadow, MA 01028 (413) 525-0023; www.cmdweb.com	Team CMD	Massachusetts, Connecticut	IT solutions for business; virtualization; WAN/LAN/wireless; security remediation; managed services; hardware; software; business, municipal, education, financial; technology solutions tailored to customer's business needs
<b>COMCAST BUSINESS CLASS</b> 222 New Park Dr., Berlin, CT 06037 (888) 737-8361; www.comcast.com	Charlie Tzoumas	Western Mass., Connecticut	Cable, high-speed Internet, digital phone service for business; e-mail and Web hosting
<b>COMPLETE COMPUTER CO.</b> 340 Cooley St., Springfield, MA 01128 (413) 526-9900; www.comp3.net	Steve Pelletier	Pioneer Valley	Complete on-site service; IBM- and PC-compatible; sales; service networking solutions; business systems; systems integration
<b>COMPUTER BREEZE</b> 239R Main St., Easthampton, MA 01027 (413) 527-9950; www.combreeze.com	Phil Doyle	Pioneer Valley	Network setup and maintenance, remote access, collaboration tools, and IT management for small to medium-sized businesses; Web design and maintenance
<b>COOPERATIVE SYSTEMS INC.</b> 80 Lamberton Road, Windsor, CT 06095 (860) 523-1000; www.coopsys.com	Craig Lombardo, Scott Spatz	Massachusetts, Connecticut	Outsourced IT services; network and systems consulting and design; new hardware and software installation; daily administration and support of servers and workstations; remote managed services, including help desk, system monitoring and maintenance, and fully managed automated off-site backup; specializing in small to mid-sized businesses
<b>CORE SOLUTION GROUP</b> 55 State St., Northampton, MA 01060 (413) 584-5115; www.coresolutiongroup.com	Manuel Garcia	Western Mass.	Member of the Apple Consultants Network; Mac and Windows server support; data recovery; backup solutions; network setup and maintenance; wireless networking; network security; Web design; FileMaker database design; PC repairs and upgrades; Windows and Mac training and support; Adobe-certified expert training; DriveSavers partner
<b>COURT SQUARE GROUP</b> 1350 Main St., Fifth Floor, Springfield, MA 01103 (413) 746-0054; www.courtsquaregroup.com	Keith Parent	Northeast	IT solutions for companies in transition; platform migration, consolidation, security, mergers, regulatory compliance and remediation, systems integration, disaster recovery; managed services performed on-site, remotely, or at co-location facility
<b>CYBER EXCHANGE</b> 1267 Riverdale St., West Springfield, MA 01089 (413) 732-6300; www.cyberexchangeonline.com	Steve Buynicki	Western Mass.	Business networking, sales, and support; Dell-registered partner; all brands of laptops repaired; full line of new and used computers and servers; certified recycling services; HIPAA- and DOD-certified
<b>EARTHLINK BUSINESS</b> 1 Federal St., Building 111-3, Springfield, MA 01105 (413) 735-8200; www.earthlinkbusiness.com	Rick Brennan	Northeast, Mid-Atlantic, Great Lakes	Co-located and facilities-based full-service provider of bundled communication services; voice products include local and long-distance telephone service; integrated digital T1s; frame relay services; digital DID service; PRI service with DID and DNIS; voice mail; business lines; Centrex; dynamic bandwidth allocation; DSL; VoIP connectivity
<b>ENTRE COMPUTER/BAYSTATE COMPUTER SERVICES</b> 138 Memorial Ave., West Springfield, MA 01089 (413) 736-2112; www.go2entre.com	Norman Fiedler	Pioneer Valley	Certified sales and service provider for Dell/EqualLogic, Hewlett Packard, Lenovo, Aruba Networks, Microsoft, and other manufacturers; network setup and installation; office moves and relocation; staff augmentation; project consulting; remote monitoring; wireless, desktop, and POS roll-out services; point-of-sale solutions; end-of-life asset removal and data-cleansing services; printing optimization and simplification solutions; 24/7/365 service nationwide and online service orders
<b>FANDOTECH</b> 78 Interstate Dr., West Springfield, MA 01089 (413) 452-0445; www.fandotech.com	John Boyd Jr.	Boston to the Hudson Valley	IT solutions from desktop to data center; cloud services; on-site and remote help-desk support; co-location; managed servers; data backup and storage; virtualization; complete business hosting solutions
<b>FN.AL-IT</b> 90 Conz St., Northampton, MA 01060 (413) 727-8539; www.fnalit.com	Brenda Denno	Northeast	Health care IT exclusivity; EHR hosting; full spectrum of managed-services solutions including health care-experienced IT network and desktop support associates; infrastructure design and implementation; vendor collaborative platform optimization; interfaces and interoperability; information-security services; multiple RDBMS support; business continuance; disaster recovery; data recapture
<b>HASELKORN INC.</b> 7 Open Square Way, Holyoke, MA 01040 (413) 241-6177; www.haselkorninc.com	Scott Haselkorn	Western Mass.	IT services for dental and medical practices and businesses with specialized industry-specific applications; Web hosting and domain services; Web design; hardware guidance; electronic vaulting and backup services; hourly and contract rates

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PROVIDER	CONTACT	SERVICE AREA	SERVICES
<b>HGE.NET</b> 99 Suffolk St., Holyoke, MA 01040 (413) 536-9444; www.hge.net	Richard Carnall	Pioneer Valley	Fiber-optic services in Holyoke, Chicopee, and downtown Springfield; telecommunications network including more than 300 Mbps in fault-tolerant Tier 1 Internet links to both Level 3 and Verizon Business
<b>HOGAN COMMUNICATIONS</b> 81 East St., Easthampton, MA 01027 (800) 929-5201; www.teamhogan.com	Sean Hogan	Northeast	Sales and installation of telephone and voice-mail systems; business telephone systems; VoIP; cable infrastructure wiring; audio and visual; CCTV; IP cameras; wireless; networking; unified messaging; videoconferencing
<b>INNOVATIVE BUSINESS SYSTEMS INC.</b> 161 Northampton St., Easthampton, MA 01027 (413) 584-4274; www.for-ibs.com	Dave DelVecchio	Western and Central Mass.	Computer-services company providing disaster-recovery hosting, remote monitoring, and cloud implementation support and services; certified hardware and software reseller of multiple industry-leading brands; supports small to medium-sized businesses and community banks and credit unions
<b>INSYSCOM</b> 444-A North Main St., #333, East Longmeadow, MA 01028 (413) 746-6400; www.insyscom.com	Tom Banerjee	Northeast	Network design/management; VPNs; server migration and consolidation; intruder detection; firewall implementation; Internet monitoring; software development/service
<b>MOHAWK COMMUNICATIONS</b> 4 Open Square Way, Suite 417, Holyoke, MA 01040 (413) 729-2000; www.callmohawk.com	Ray Sullivan	New England, New York, New Jersey	Local provider of telecommunications services for small to large businesses; local and long-distance phone service; voice mail; VOIP; business telephone systems; high-speed Internet; T1; data storage and services; Web monitoring; wiring; surveillance-camera installation and service; telecom-related sales, installation, and troubleshooting; 24-hour service and support
<b>MOBIUS WORKS</b> 26 Washington St., Westfield, MA 01085 (413) 564-6942; www.mobiusworks.net	Ed Watson	Massachusetts, Southern N.E., Northern Conn.	Complete WAN/LAN VoIP network design, installation, and support; setup/train: servers, desktops, E-mail, Internet, security, backups, ERP/MRP, custom software; Linux/Windows
<b>NETLOGIX INC.</b> 181 Notre Dame St., Westfield, MA 01085 (413) 568-2777; www.netlgx.com	Marco Liquori	New England	IT solutions for SMB market; WAN, LAN, VPN, and enterprise wireless network installation and service; VoIP; offsite backup and disaster recovery; specializing in Internet vulnerability prevention and unified threat management
<b>ONLINE COMPUTERS INC.</b> 638 Springfield St., Feeding Hills, MA 01030 (413) 789-1030; www.onlinecom.com	Paul Byrne	Pioneer Valley	WAN, LAN, VPN, and wireless network installation and service; servers, workstations, laptops, and peripheral sales and service; network security; firewalls; e-mail servers; virus and spyware solutions; remote video monitoring
<b>PARAGUS STRATEGIC IT</b> 84 Russell St., Hadley, MA 01035 (413) 587-2666; www.paragusit.com	Delcie Bean	Western and Central Mass., Vt., N.H., Connecticut	EMR implementation specialists; outsourced IT consulting; training; data recovery and forensics; remote backup; 24/7 server monitoring; telecom consulting; computer sales and support
<b>PIONEER TRAINING INC.</b> 139B Damon Road, Suite 2, Northampton, MA 01060 (413) 387-1040 or (413) 536-1030; www.ptraining.com	Don Lesser	Pioneer Valley	Public and private computer classes for MS Office, Adobe, etc.; customized classes and workshops; on-site support and development; programming in Access, SQL, MySQL/PHP, and VBA; databases for Web sites; work with clients in industries such as education, health, social services, and municipal, state, and federal government
<b>PSR NETWORKS</b> 65 Babcock Tavern Road, Ware, MA 01082 (413) 454-4245; www.psrnetworks.com	Michael Meehan	Western Mass., Northern Conn.	Technology solutions for small to medium-sized businesses; network design, installation, and maintenance; LAN, WAN, and WLAN installation; software installations and consulting; remote site connectivity and VPN services; technology training; off-site backup solutions; remote support for desktops and critical network equipment
<b>SQUAD 16</b> 16A Pasco Dr., East Windsor, CT 06088 (860) 758-7250; www.squad16.com	Tom Najemy	New England and beyond	ACT! by Sage consulting; sales, installation, networking, technical support, and training (public and private) for ACT! contact-management software
<b>TECHCAVALRY</b> 355 Bridge St., Unit 1A, Northampton, MA 01062 (413) 586-7070; www.techcavalry.com	Jef Sharp	Massachusetts, Northern Conn., Southern Vt.	Network design and installation; network support; expansion planning; PC tuneups; desktop support; e-mail management; training; security management; Internet connectivity; managed services
<b>WHALLEY COMPUTER ASSOCIATES INC.</b> 1 Whalley Way, Southwick, MA 01077 (413) 569-4200; www.wca.com	Paul Whalley	Mass., Conn., R.I., national capability	Corporate hardware/software; sales, configuration, installation; network services; network WAN & LAN installation; wireless services; videoconferencing; remote monitoring; 24/7; security; virtualization; project management; managed print