

BAYSTATE MEDICAL CENTER



759 Chestnut St., Springfield, MA 01199
(413) 794-0000; www.baystatehealth.org/baystate/bmc

Chief Administrator	Mark Tolosky
Licensed Beds.....	659 (57 bassinets)
Average Length of Stay	4.86 days
Number of Nurses	1,627
On-staff Physicians.....	1,180
Total Employees	10,000
2010 Admissions/Discharges.....	38,220/38,201

Baystate Medical Center, a national leader in quality and patient safety, is the western campus of Tufts University School of Medicine and the region's only Level One Trauma Center. BMC cares for the most critically ill patients, from newborns in its neonatal intensive care unit to others requiring heart surgery and specialized procedures, including kidney transplants

BAYSTATE CHILDREN'S HOSPITAL



759 Chestnut St., Springfield, MA 01199
(413) 794-0000; www.baystatehealth.org/baystate/bch

Chief Administrator	Mark Tolosky
Licensed Beds.....	167
Average Length of Stay	6.5 days
Number of Nurses	368
On-staff Physicians.....	298
Total Employees	689
2010 Admissions/Discharges.....	5,307/7,819

Baystate Children's Hospital, located within Baystate Medical Center, provides the only pediatric intensive care and neonatal intensive care units in Western Mass. Dedicated to meeting the specific needs of young patients, Baystate Children's Hospital also offers pediatric inpatient services, a child-life-specialist program, a pediatric emergency room, and outpatient specialty services

BAYSTATE FRANKLIN MEDICAL CENTER



164 High St., Greenfield, MA 01301
(413) 773-0211; www.baystatehealth.org/baystate/bfmc

Chief Administrator	Chuck Gijanto
Licensed Beds.....	90 (20 bassinets)
Average Length of Stay	4.3 days
Number of Nurses	218
On-staff Physicians.....	185
Total Employees	728
2010 Admissions/Discharges.....	4,306/4,306

Nationally recognized for quality in cancer care, family-centered obstetrics, and stroke treatment, Baystate Franklin Medical Center has a wide range of surgical and medical specialists on staff, including colleagues from Baystate Medical Center who also see patients in Greenfield. BFMC offers 24/7 emergency care and a FastTrack urgent care service

BAYSTATE MARY LANE HOSPITAL



85 South St., Ware, MA 01082
(413) 967-6211; www.baystatehealth.org/baystate/bmlh

Chief Administrator	Joan Sullivan
Licensed Beds.....	25
Average Length of Stay	2.93 days
Number of Nurses	81
On-staff Physicians.....	132
Total Employees	294
2010 Admissions/Discharges.....	1,488/1,501

Baystate Mary Lane Hospital is ranked in the top 10% nationally for patient satisfaction with the overall quality of care in the Emergency Department, Outpatient Surgical Services, Oncology, and Nursing. The hospital offers 24-hour emergency care, cancer services through the Baystate Regional Cancer Program, sleep studies, comprehensive rehabilitation, and radiology/imaging

BERKSHIRE MEDICAL CENTER



725 North St., Pittsfield, MA 01201
(413) 447-2000; www.berkshirehealthsystems.org

Chief Administrator	David Phelps
Licensed Beds.....	302
Average Length of Stay	5.24 days
Number of Nurses	780
On-staff Physicians.....	350
Total Employees	2,763
2010 Admissions/Discharges.....	12,013/12,071

Community hospital; ranked #1 in Massachusetts by HeathGrades for critical and stroke care; imaging; laboratory; surgical services; women's imaging; radiation oncology; cardiology; telemetry; nuclear medicine; trauma center; pulmonary; orthopaedics; neurology/neurosurgery; mental health; endoscopy; diabetes; inpatient and outpatient rehabilitation; occupational health/wellness; renal dialysis; Berkshire VNA; memory disorders; wound care/hyperbaric medicine

COOLEY DICKINSON HOSPITAL



30 Locust St., Northampton, MA 01060
(413) 582-2000; www.cooley-dickinson.org

Chief Administrator	Craig Melin
Licensed Beds.....	142 (11 bassinets)
Average Length of Stay	3.73 days
Number of Nurses	325
On-staff Physicians.....	395
Total Employees	1,680
2010 Admissions/Discharges.....	N/A/9,391*

Ranked in the top 5% of all U.S. hospitals in patient safety by HealthGrades, an independent health care ratings organization. The only hospital in the Springfield area to achieve the HealthGrades Patient Safety Excellence Award for three consecutive years. Services include surgery (orthopedic, general, robotic); cancer care; geriatrics; interventional radiology; pediatrics; women's health and childbirth; VNA and Hospice

*Fiscal year ending 9/30/10

HARTFORD HOSPITAL



80 Seymour St., Hartford, CT 06106
(860) 545-5000; www.harthosp.org

Chief Administrator	Jeff Flaks
Licensed Beds	867
Average Length of Stay	5.5 days
Number of Nurses	1,693
On-staff Physicians	1,172
Total Employees	6,167
2010 Admissions / Discharges	40,674 / 40,674

Hartford Hospital, founded in 1854, is one of the largest teaching hospitals and tertiary-care centers in New England. It has been training physicians for nearly 130 years. It is a member of Hartford HealthCare, a large, diversified health care system. Hartford Hospital owns and operates the state's only air ambulance system, LIFE STAR, and maintains Hartford's only Level I trauma center

HOLYOKE MEDICAL CENTER



575 Beech St., Holyoke, MA 01040
(413) 534-2500; www.holyokehealth.com

Chief Administrator	Hank Porten
Licensed Beds.....	203 (10 bassinets)
Average Length of Stay	4.37 days
Number of Nurses	278
On-staff Physicians.....	262
Total Employees	1,223
2010 Admissions/Discharges.....	6,697/690

Offers a complete line of medical/surgical services, including emergency; critical care; birthing center; inpatient and outpatient behavioral-health services; oncology treatment services; rehabilitation; state-of-the-art imaging services; outpatient anti-coagulation clinic; the Transitional Care Center; the Speech and Hearing Center; the Women's Center; and the Work Connection, offering area employers a full line of health services

KINDRED HOSPITAL PARK VIEW



1400 State St., Springfield, MA 01109
(413) 787-6700; www.khparkview.com

Chief Administrator	Jake Socha
Licensed LTAC Beds	86
Average Length of Stay	31.5 days (MCR)
Number of Nurses	86
On-staff Physicians.....	27
Total Employees	324
2010 Admissions/Discharges.....	714/702

Specialty Hospital providing care for medically complex patients requiring daily physician monitoring and intervention; ventilator management/weaning; intensive 24/7 respiratory care; cardiac rehabilitation/telemetry services; complex wound care/on-site debridement; hemodialysis; comprehensive speech therapy and language pathology; physical and occupational therapy

MERCY MEDICAL CENTER



271 Carew St., Springfield, MA 01104
(413) 748-9000; www.mercycares.com

Chief Administrator	Daniel Moen
Licensed Beds.....	308 (9 bassinets)
Average Length of Stay	4.6 days
Number of Nurses	455
On-staff Physicians.....	600
Total Employees	3,100
2010 Admissions/Discharges.....	15,000/15,000

Nationally recognized as a top-100 hospital and ranked among the nation's best hospitals by U.S. News and World Report, Mercy Medical Center includes Weldon Rehabilitation Hospital, Providence Behavioral Health Hospital, and the Sister Caritas Cancer Center, rated among the top cancer centers in the U.S. Learn more at mercycares.com

NOBLE HOSPITAL



115 West Silver St., Westfield, MA 01086
(413) 568-2811; www.noblehealth.org

Chief Administrator	Ronald Bryant
Licensed Beds.....	97
Average Length of Stay	4.7 days
Number of Nurses	136
On-staff Physicians.....	234
Total Employees	612
2010 Admissions/Discharges.....	3,440/3,423

Community hospital; services include Blood Donor Center; cancer care; Cardiac Center; cardiac rehabilitation; diagnostic imaging; emergency and urgent care; laboratory services; minimally invasive surgery; orthopedic surgery; pain management; physical and sports rehabilitation; plastic and reconstructive surgery; psychiatric services; pulmonary rehabilitation; visiting nurse and hospice; women's health services

SHRINERS HOSPITAL FOR CHILDREN



516 Carew St., Springfield, MA 01104
(413) 787-2000; ww.shrinershospitalsforchildren.org

Chief Administrator	Mark Niederpruem
Licensed Beds.....	40
Average Length of Stay	3.5 days
Number of Nurses	40
On-staff Physicians.....	6 (also 90+ consulting)
Total Employees	240
2010 Admissions/Discharges.....	780/780

Private, nonprofit pediatric orthopaedic hospital specializing in the treatment of children birth to age 18; comprehensive inpatient and outpatient services; surgical services; rehabilitation; nursing; orthotics; prosthetics; clinical outcomes assessment laboratory

WING MEMORIAL HOSPITAL



40 Wright St., Palmer, MA 01069
(413) 283-7651; www.umassmemorial.org

Chief Administrator	Charles Cavagnaro III
Licensed Beds	74
Average Length of Stay	4.8 days
Number of Nurses	187
On-staff Physicians	194
Total Employees	829
2010 Admissions/Discharges	3,816/3,797

A member of UMass Memorial Health Care, Wing Memorial offers primary/specialty medical and surgical care at the hospital in Palmer and outpatient medical centers in Belchertown, Ludlow, Monson, Palmer, and Wilbraham. Other services include Center for Geriatric Psychiatry; cancer center; Wing VNA & Hospice; Griswold Behavioral Health Center; emergency care; digital imaging